# **COVER PAGE**

The following is the comprehensive hospital staffing plan for Mid-Valley Hospital and Clinic submitted to the Washington State Department of Health in accordance with Revised Code of Washington 70.41.420 for the year 2025 .

This area is intentionally left blank

DOH 346-151 April 2024

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email doh.information@doh.wa.gov.



## **Hospital Staffing Form**

### Attestation

Date: 12/9/24

I, the undersigned with responsibility for Mid-Valley Hospital and Clinic attest that the attached hospital staffing plan and matrix are in

accordance with RCW 70.41.420 for 2025 , and includes all

units covered under our hospital license under RCW 70.41.

As approved by: Christina G Wagar, Interim Co-CEO

Christina Wagar Digitally signed by Christina Wagar Date: 2025.01.07 13:53:21 -08'00'

## **Hospital Information**

Name of Hospital: Mid-Valley	Hospital a	nd Clinic			
Hospital License #: HAC.F	S.000	00147			
Hospital Street Address: 810	Jasmi	ine Sti	reet		
<sub>City/Town:</sub> Omak		$_{\rm State:}W$	A		<sub>Zip code:</sub> 98841
Is this hospital license affiliated wi	ith more tha	an one locat	ion?	Ves	No
If "Yes" was selected, please provi location name and address	ide the			529 Jasmi Health Clir	ne Street, Omak, nic)
Review Type:	Anı	nual	Review Dat	<sub>te:</sub> 12/9/24	
Review Type.	Upc	late	Next Revie	w Date: 4/3	80/25
Effective Date: 1/1/25					
Date Approved: 12/9/24					

Factors Considered in the Development of the Hospital Staffing Plan (check all that apply):
Staffing guidelines adopted or published by national nursing professional associations, specialty nursing organizations, and other health professional organizations
Description: MVH uses national standards, such as ENA, ACOG, AWOHNN, and AORN, to guide staffing decisions.
Terms of applicable collective bargaining agreement
Description: Wage scales and staffing policies comply with CBAs, though rest breaks and overtime remain areas for improvement.
Relevant state and federal laws and rules including those regarding meal and rest breaks and use of overtime and on-call shifts
Description: Our staffing matrix is followed and assessed closely to ensure safe staffing and patient care. Meal and rest breaks are scheduled for each staff member. Staff have a break partner, and if unable to get a break or meal, the Supervisor will assist with breaks. The CNO, AC/ED Manager, Informatics Nurse, Educator, and Infection Control Nurse also augment staff daily as needed. The ward clerk on AC and ED assists with nursing staffing. If patient acuity and census exceed staff numbers, the hospital is closed to admissions until safe staffing is achieved.
Hospital finances and resources
Description:   Data related to the organization's financial health and tradeoffs that would need to be made, access to care that could be lost, or potential patient care risks if the plan was implemented as drafted. The below information is reported as of September 2024.   - Operating margin: Operating Loss (\$924,276)   - Net margin: 3%   - Days Cash on Hand: 104   - Labor cost percentage (labor cost/total operating expenses): 53%   - Overtime costs: OT % labor cost 7.58%   - Total OT Costs: Jan-Sept 2024 \$1.4M
✔ Other
Description: A. Nurse-sensitive quality indicators collected by the hospital. 2024 to date: i. Falls with injury: No falls with injury reported ii. Hospital-associated infections – HAI, CLABSI, CAUTI, SSI, pneumonia, sepsis: None reported iii. Medication events and near misses related to nursing practice: 12 with no adverse outcomes iv. Pressure injuries: None reported v. Number of unexpected deaths: None reported vi. Staff injuries: 11
B. Patient surveys i. (HCAPHS) patient experience data related to the quality of nursing care: 72.2%

Г

## Signature

CEO & Co-chairs Name:	Signature:	Date:
Christina Wagar, Interim Co-CEO	see below	12/03/2024
Tiffany Brantner, RN, Committee Co-Chair	see below	12/09/2024
Tiffany Keeton, RN, Committee Co-Chair	see below	12/09/2024

Total V	otes
# of Approvals	# of Denials
10 out of 10	none

Signed,

motina igar

Christina G Wagar, MHA, MT(ASCP) Interim Co-CEO and Superintendent

01 An

Tiffany Brantner, KN Co-Chair, Mid Valley Hospital Staffing Committee

Tiffary Leeton, RW Co-Chair, Mid Valley Hospital Staffing Committee

12/03/2024

Date

12/9/24 Date

Access unit staffing matrices here.

This area is intentionally left blank



DOH 346-154

Patient Volume-based Staffing Matrix Formula Template

Minimum means the minimum number of RNs, LPNs, CNAs, and UAPs per shift based on the average needs of the unit such as patient acuity, staff skill level, and patient care activities. If a unit does not utilize certain staff for that shift please put "0", do not leave it blank.

Unit/ Clinic Name	2:	Mid Valley Hos	spital										
Unit/ Clinic Type:		Acute Care											
Jnit/ Clinic Addre	ess:	810 Jasmine St	810 Jasmine Street, Omak, WA 98841										
Average Daily Cer	nsus:	4.2				Maximum	n # of Beds:		25				
Effective as of:		1/1/2025											
Census													
Census	Shift Type	Shift Length in Hours	Min # of RN's	Min # of LPN's	Min # of CNA's	Min # of UAP's	Min # of RN HPUS	Min # of LPN HPUS	Min # of CNA HPUS	Min # of UAP HPUS	Total Minimum Direct Pt. Care HPUS (hours pe unit of service)		
1	Days	12.00	1.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00	24.00		
-	Nights	12.00	1.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00	24.00		
	6												
2	Days	12.00	1.00	0.00	0.00	0.00	6.00	0.00	0.00	0.00	12.00		
	Nights	12.00	1.00	0.00	0.00	0.00	6.00	0.00	0.00	0.00			
3	Days	12.00	1.00	0.00	0.00	0.00	4.00	0.00	0.00	0.00	8.00		
	Nights	12.00	1.00	0.00	0.00	0.00	4.00	0.00	0.00	0.00			
		10.00	4.00	0.00	1.00	0.00		0.00		0.00			
4	Days	12.00	1.00	0.00	1.00	0.00	3.00	0.00	3.00	0.00	9.00		
	Nights	12.00	1.00	0.00	0.00	0.00	3.00	0.00	0.00	0.00			
5	Days	12.00	1.00	0.00	1.00	1.00	2.40	0.00	2.40	2.40	12.00		
5	Nights	12.00	1.00	0.00	1.00	0.00	2.40	0.00	2.40	0.00	12.00		
	6												
6	Days	12.00	1.00	1.00	1.00	1.00	2.00	2.00	2.00	2.00	14.00		
	Nights	12.00	1.00	1.00	1.00	0.00	2.00	2.00	2.00	0.00			
7	Days	12.00	1.00	1.00	1.00	1.00	1.71	1.71	1.71	1.71	12.00		
	Nights	12.00	1.00	1.00	1.00	0.00	1.71	1.71	1.71	0.00			
		10.00	4.00	4.00	1.00	1.00	4.50	4.50	1.50	4.50			
8	Days	12.00	1.00	1.00	1.00	1.00	1.50	1.50	1.50	1.50	10.50		
	Nights	12.00	1.00	1.00	1.00	0.00	1.50	1.50	1.50	0.00			
9	Days	12.00	2.00	0.00	1.00	1.00	2.67	0.00	1.33	1.33	9.33		
	Nights	12.00	2.00	0.00	1.00	0.00	2.67	0.00	1.33	0.00	5.00		
				1	1	1			1				
10	Days	12.00	2.00	0.00	1.00	1.00	2.40	0.00	1.20	1.20	8.40		
	Nights	12.00	2.00	0.00	1.00	0.00	2.40	0.00	1.20	0.00			
11	Days	12.00	2.00	1.00	1.00	1.00	2.18	1.09	1.09	1.09	9.82		
	Nights	12.00	2.00	1.00	1.00	0.00	2.18	1.09	1.09	0.00			
10	Devie	12.00	2.00	1.00	1.00	1.00	2.00	1.00	1.00	1.00			
12	Days	12.00	2.00	1.00	1.00 1.00	1.00	2.00	1.00	1.00 1.00	1.00 0.00			
	Nights	12.00	2.00	1.00	1.00	0.00	2.00	1.00	1.00	0.00			
13	Days	12.00	2.00	1.00	1.00	1.00	1.85	0.92	0.92	0.92	2 8.31		
	Nights	12.00	2.00	1.00	1.00	0.00	1.85	0.92	0.92	0.00			
								-	-				
14	Days	12.00	2.00	1.00	2.00	1.00	1.71	0.86	1.71	0.86	8.57		

	Nights	12.00	2.00	1.00	1.00	0.00	1.71	0.86	0.86	0.00	
15	Days	12.00	2.00	1.00	2.00	1.00	1.60	0.80	1.60	0.80	8.00
	Nights	12.00	2.00	1.00	1.00	0.00	1.60	0.80	0.80	0.00	
16	Days	12.00	3.00	1.00	2.00	1.00	2.25	0.75	1.50	0.75	9.00
	Nights	12.00	3.00	1.00	1.00	0.00	2.25	0.75	0.75	0.00	
17	Days	12.00	3.00	1.00	2.00	1.00	2.12	0.71	1.41	0.71	8.47
	Nights	12.00	3.00	1.00	1.00	0.00	2.12	0.71	0.71	0.00	
18	Days	12.00	3.00	1.00	2.00	1.00	2.00	0.67	1.33	0.67	8.00
	Nights	12.00	3.00	1.00	1.00	0.00	2.00	0.67	0.67	0.00	
19	Days	12.00	3.00	1.00	2.00	1.00	1.89	0.63	1.26	0.63	8.21
	Nights	12.00	3.00	1.00	2.00	0.00	1.89	0.63	1.26	0.00	
20	Days	12.00	3.00	1.00	2.00	1.00	1.80	0.60	1.20	0.60	7.80
	Nights	12.00	3.00	1.00	2.00	0.00	1.80	0.60	1.20	0.00	
21	Days	12.00	3.00	2.00	2.00	1.00	1.71	1.14	1.14	0.57	9.14
	Nights	12.00	3.00	2.00	2.00	1.00	1.71	1.14	1.14	0.57	
	_										
22	Days	12.00	3.00	2.00	2.00	1.00	1.64	1.09	1.09	0.55	8.73
	Nights	12.00	3.00	2.00	2.00	1.00	1.64	1.09	1.09	0.55	
22	Dava	12.00	2.00	2.00	2.00	1.00	4 57	1.01	1.04	0.52	0.05
23	Days	12.00 12.00	3.00 3.00	2.00	2.00	1.00	1.57 1.57	1.04 1.04	1.04 1.04	0.52	8.35
	Nights	12.00	5.00	2.00	2.00	1.00	1.57	1.04	1.04	0.52	
24	Days	12.00	3.00	2.00	2.00	1.00	1.50	1.00	1.00	0.50	8.00
24	-										8.00
	Nights	12.00	3.00	2.00	2.00	1.00	1.50	1.00	1.00	0.50	-
25	Dave	12.00	3.00	2.00	2.00	1.00	1.44	0.96	0.96	0.48	7 6 9
25	Days	12.00	3.00	2.00	2.00	1.00	1.44	0.96	0.96	0.48	7.68
	Nights	12.00	3.00	2.00	2.00	1.00	1.44	0.90	0.96	0.48	



DOH 346-154

Patient Volume-based Staffing Matrix Formula Template

Minimum means the minimum number of RNs, LPNs, CNAs, and UAPs per shift based on the average needs of the unit such as patient acuity, staff skill level, and patient care activities. If a unit does not utilize certain staff for that shift please put "0", do not leave it blank.

Unit/ Clinic Name	2:	Mid Valley Hos	pital											
Unit/ Clinic Type:		Swing Bed												
Unit/ Clinic Addro	ess:	810 Jasmine St	810 Jasmine Street, Omak, WA 98841											
Average Daily Ce	nsus:	1.2				Maximum	n # of Beds:		8					
Effective as of:		1/1/2025												
Census														
Census	Shift Type	Shift Length in Hours	Min # of RN's	Min # of LPN's	Min # of CNA's	Min # of UAP's	Min # of RN HPUS	Min # of LPN HPUS	Min # of CNA HPUS	Min # of UAP HPUS	Total Minimum Direct Pt. Care HPUS (hours per unit of service)			
1	Days	12.00	1.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00	24.00			
	Nights	12.00	1.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00				
2	Days	12.00	1.00	0.00	0.00	0.00	6.00	0.00	0.00	0.00	12.00			
	Nights	12.00	1.00	0.00	0.00	0.00	6.00	0.00	0.00	0.00				
3	Days	12.00	1.00	0.00	0.00	0.00	4.00	0.00	0.00	0.00	8.00			
J	Nights	12.00	1.00	0.00	0.00	0.00	4.00	0.00	0.00	0.00	0.00			
4	Days	12.00	1.00	0.00	1.00	0.00	3.00	0.00	3.00	0.00	12.00			
	Nights	12.00	1.00	0.00	1.00	0.00	3.00	0.00	3.00	0.00				
5	Days	12.00	1.00	1.00	1.00	0.00	2.40	2.40	2.40	0.00	14.40			
	Nights	12.00	1.00	1.00	1.00	0.00	2.40	2.40	2.40	0.00				
	Dava	12.00	1.00	1.00	1.00	0.00	2.00	2.00	2.00	0.00	40.00			
6	Days Nights	12.00	1.00 1.00	1.00	1.00 1.00	0.00	2.00	2.00	2.00	0.00	12.00			
	Nights	12.00	1.00	1.00	1.00	0.00	2.00	2.00	2.00	0.00				
7	Days	12.00	1.00	1.00	1.00	0.00	1.71	1.71	1.71	0.00	10.29			
	Nights	12.00	1.00	1.00	1.00	0.00	1.71	1.71	1.71	0.00	10.29			
8	Days	12.00	1.00	1.00	1.00	0.00	1.50	1.50	1.50	0.00	9.00			
	Nights	12.00	1.00	1.00	1.00	0.00	1.50	1.50	1.50	0.00				



DOH 346-154

Patient Volume-based Staffing Matrix Formula Template

Minimum means the minimum number of RNs, LPNs, CNAs, and UAPs per shift based on the average needs of the unit such as patient acuity, staff skill level, and patient care activities. If a unit does not utilize certain staff for that shift please put "0", do not leave it blank.

Unit/ Clinic Name	e:	Mid Valley Ho	spital								
Unit/ Clinic Type	:	Labor and Deli	very								
Unit/ Clinic Addr	ess:	810 Jasmine St	310 Jasmine Street, Omak, WA 98841								
Average Daily Ce	insus:	2.1				Maximum	n # of Beds:		4		
Effective as of:		1/1/2025									
Census											
Census	Shift Type	Shift Length in Hours	Min # of RN's		Min # of CNA's	Min # of UAP's	Min # of RN HPUS	Min # of LPN HPUS	Min # of CNA HPUS	Min # of UAP HPUS	Total Minimum Direct Pt. Care HPUS (hours per unit of service)
1	Days	12.00	2.00	0.00	1.00	0.00	24.00	0.00	12.00	0.00	60.00
	Nights	12.00	2.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	
2	Days	12.00	2.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00	24.00
	Nights	12.00	2.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00	
3	Days	12.00	2.00	0.00	0.00	0.00	8.00	0.00	0.00	0.00	16.00
	Nights	12.00	2.00	0.00	0.00	0.00	8.00	0.00	0.00	0.00	
4	Days	12.00	2.00	0.00	0.00	0.00	6.00	0.00	0.00	0.00	12.00
	Nights	12.00	2.00	0.00	0.00	0.00	6.00	0.00	0.00	0.00	12.00
		12.00	100	5.00	100	100	2100	100	2100		



DOH 346-154

Clinic

**Fixed Staffing Matrix** Minimum means the minimum number of RNs, LPNs, CNAs, and UAPs per shift based on the average needs of the unit such as patient acuity, staff skill level, and patient care activities. If a unit does not utilize certain staff for that shift please put "0", do not leave it blank. Unit/ Clinic Name: Mid Valley Hospital Unit/ Clinic Type: Emergency Department/Fast Track/Operating Room/Clinic Unit/ Clinic Address: 810 Jasmine Street, Omak, WA 98841 Effective as of: 1/1/2025 Room assignment Min # Shift Length in Min # of Min # of Min # of Room assignment Shift Type of RN's LPN's UAP's Hours CNA's 0.00 **Emergency Department** Days 8.00 2.50 1.00 0.00 8.00 3.00 0.00 1.00 0.00 Evenings Nights 8.00 2.00 0.00 1.00 0.00 Fast Track 11AM-11PM 12.00 1.00 0.00 0.00 0.00 0.00 0.00 Surgery Days - Nurse manager 1.00 0.00 varies Days - RN Circulator varies 1.00 0.00 0.00 0.00 0.00 Days - PACU RN varies 1.00 0.00 0.00 Days - Surgery Tech 0.00 0.00 0.00 varies 1.00 On Call - RN Circulator 24.00 1.00 0.00 0.00 0.00

24.00

24.00

9.00

1.00

1.00

1.00

0.00

1.00

0.00

0.00

1.00

0.00

0.00

1.00

0.00

On Call - PACU RN

On Call - Surgery Tech

Days



DOH 346-154

	Unit Inforr	nation			
	Additional Care Team Me	mbers			
		Shift Coverage			
Occupation	Day	Evening	Night	Weekend	
Acute Care					
CNO	Regular dayshift hours scheduled	as needed	as needed	as needed	-
ER/AC Nurse Manager	Regular dayshift hours scheduled	as needed	as needed	as needed	
Quality Director	Regular dayshift hours scheduled	n/a	n/a	n/a	
Infection Preventionist	Regular dayshift hours scheduled	n/a	n/a	n/a	
Scheduler/Payroll Coordinator	Regular dayshift hours scheduled	n/a	n/a	n/a	
Clinical Educator	Regular dayshift hours scheduled	n/a	n/a	n/a	
Clinical Informaticist	Regular dayshift hours scheduled	n/a	n/a	n/a	
					-
					1
					_
					-
	Unit Inforr		4 <u> </u>		+

 $\checkmark$ 

Activity such as patient admissions, discharges, and transfers

Using data from the 2024 year to date through October: MVH's daily Acute Care (AC) census is an average of approximately seven patients (including inpatient adult, peds, swing bed, L&D, and newborn), with about 56 patient days of observation patients per month; Obstetrics (OB) has performed 203 deliveries to date, which gives an approximate estimate of 240 for the year. The

Factors Considered in the Development of the Unit Staffing Plan (Check all that apply):

Emergency Department (ED) sees an average of 946 patients monthly. MVH uses three licensed nurses (RN and LPNs) with two CNAs per shift - 7A-7P. Admits to ACare typically ortho recovery cases, COPD, CHF, diabetes, and chronic health care issues.

Patients are transferred from the ED to a higher level of care when needed. MVH can stabilize traumas as well as preterm pregnant patients for transfer to a higher level of care. Current State: The average daily census in the Acute Care (AC) unit is seven inpatients and 1-to-two observation patients; Obstetrics (OB) performs approximately 240 deliveries annually, and the Emergency Department (ED) sees about 950 patients monthly. The staffing plan includes dynamic department adjustments based on real-time census

 $\checkmark$ 

Patient acuity level, intensity of care needs, and the type of care to be delivered on each shift

Each nurse can take an assignment of five patients; however, assignments are informally adjusted for acuity. Current State:

Patient assignments are adjusted for acuity, with staff trained and competent across multiple units. Proposed Change: Require defined acuity-based tools to ensure appropriate and safe staff-patient ratios and minimize risks. Proposed Change: Require knowledge of utilization review to understand the proper placement of patients as observation or inpatient to ensure MVH receives proper patient care funding from payers and to reduce payment denials.

When considering the staffing matrix, MVH utilizes national recommendations such as ACOG and AWOHNN for OB and AORN for OR. The emergency department is staffed with two RNs 7a-7p, one ED Tech and one CNA, 11-11 RNs, and one Triage nurse for the Fast Track area. ER has two trauma rooms, five exam rooms, one triage room, and one fast-track exam room. Each nursing

station is centrally located in each area. MVH's daily skill mix is that of a well-versed supervisor in each area and can assist as needed. Specialized OB, OR, and ER nurses are available in these departments. ACnurses have varied skills, from novice nurses to 30-year experienced nurses. Each department is equipped with specialized equipment such as newborn and maternal

stabilization and trauma rooms with equipment such as ventilators, rapid infusers, and ultrasound. We are a Level 4 Trauma

 $\checkmark$ 

Level of experience of nursing and patient care staff

Staff possess varied skill levels and certifications, with additional training required for specialized units like ED and OB. The plan incorporates specialized training and mentorship programs for newer staff to accelerate readiness for high-acuity cases and

leverages tuition assistance and professional development to advance skill sets. MVH nurses must have BLS and ACLS, TNCC and PALS for ED and NRP, and EFM for OB.

.

#### Need for specialized or intensive equipment

Current State: Units are equipped with essential tools, including ventilators, rapid infusers, and newborn/maternal stabilization systems. Proposed Change: Regularly and formally review equipment adequacy and ensure staff proficiency.

 $\checkmark$ 

Architecture and geography of the unit such as placement of patient rooms, treatment areas, nursing stations, medication preparation areas, and equipment

Nursing stations are centrally located for efficiency; however, unit layouts like the ED's trauma rooms, exam rooms, and fast-track room may pose logistical challenges.

 $\checkmark$ 

#### Other

a. Staffing guidelines adopted or published by national nursing professional associations, specialty nursing organizations, and other health professional organizations:

Current State: MVH uses national standards, such as ENA, ACOG, AWOHNN, and AORN, to guide staffing decisions.

• Proposed Change: Continue aligning with evidence-based guidelines but customize to the rural critical access hospital context to address unique challenges like low census and travel nurse reliance. Require the use of Lippincott Advisor and require knowledge of DNV accreditation requirements for acute care hospitals.

b. Availability of other personnel and patient care staff supporting nursing services on the unit;



DOH 346-154

	Unit Inforr	nation		
	Additional Care Team Me	mbers		
		Shift Coverage		
Occupation	Day	Evening	Night	Weekend
Swing Bed				
CNO	Regular dayshift hours scheduled	as needed	as needed	as needed
ER/AC Nurse Manager	Regular dayshift hours scheduled	as needed	as needed	as needed
Quality Director	Regular dayshift hours scheduled	n/a	n/a	n/a
Infection Preventionist	Regular dayshift hours scheduled	n/a	n/a	n/a
Scheduler/Payroll Coordinator	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinical Educator	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinical Informaticist	Regular dayshift hours scheduled	n/a	n/a	n/a
	Unit Inforr	nation	· ·	

 $\checkmark$ 

Activity such as patient admissions, discharges, and transfers

Using data from the 2024 year to date through October: MVH's daily Acute Care (AC) census is an average of approximately seven patients (including inpatient adult, peds, swing bed, L&D, and newborn), with about 56 patient days of observation patients per month; Obstetrics (OB) has performed 203 deliveries to date, which gives an approximate estimate of 240 for the year. The

Factors Considered in the Development of the Unit Staffing Plan (Check all that apply):

Emergency Department (ED) sees an average of 946 patients monthly. MVH uses three licensed nurses (RN and LPNs) with two CNAs per shift - 7A-7P. Admits to ACare typically ortho recovery cases, COPD, CHF, diabetes, and chronic health care issues.

Patients are transferred from the ED to a higher level of care when needed. MVH can stabilize traumas as well as preterm pregnant patients for transfer to a higher level of care. Current State: The average daily census in the Acute Care (AC) unit is seven inpatients and 1-to-two observation patients; Obstetrics (OB) performs approximately 240 deliveries annually, and the Emergency Department (ED) sees about 950 patients monthly. The staffing plan includes dynamic department adjustments based on real-time census

 $\checkmark$ 

Patient acuity level, intensity of care needs, and the type of care to be delivered on each shift

Each nurse can take an assignment of five patients; however, assignments are informally adjusted for acuity. Current State:

Patient assignments are adjusted for acuity, with staff trained and competent across multiple units. Proposed Change: Require defined acuity-based tools to ensure appropriate and safe staff-patient ratios and minimize risks. Proposed Change: Require knowledge of utilization review to understand the proper placement of patients as observation or inpatient to ensure MVH receives proper patient care funding from payers and to reduce payment denials.

When considering the staffing matrix, MVH utilizes national recommendations such as ACOG and AWOHNN for OB and AORN for OR. The emergency department is staffed with two RNs 7a-7p, one ED Tech and one CNA, 11-11 RNs, and one Triage nurse for the Fast Track area. ER has two trauma rooms, five exam rooms, one triage room, and one fast-track exam room. Each nursing

station is centrally located in each area. MVH's daily skill mix is that of a well-versed supervisor in each area and can assist as needed. Specialized OB, OR, and ER nurses are available in these departments. ACnurses have varied skills, from novice nurses to 30-year experienced nurses. Each department is equipped with specialized equipment such as newborn and maternal

stabilization and trauma rooms with equipment such as ventilators, rapid infusers, and ultrasound. We are a Level 4 Trauma

 $\checkmark$ 

Level of experience of nursing and patient care staff

Staff possess varied skill levels and certifications, with additional training required for specialized units like ED and OB. The plan incorporates specialized training and mentorship programs for newer staff to accelerate readiness for high-acuity cases and

leverages tuition assistance and professional development to advance skill sets. MVH nurses must have BLS and ACLS, TNCC and PALS for ED and NRP, and EFM for OB.

.

#### Need for specialized or intensive equipment

Current State: Units are equipped with essential tools, including ventilators, rapid infusers, and newborn/maternal stabilization systems. Proposed Change: Regularly and formally review equipment adequacy and ensure staff proficiency.

 $\checkmark$ 

Architecture and geography of the unit such as placement of patient rooms, treatment areas, nursing stations, medication preparation areas, and equipment

Nursing stations are centrally located for efficiency; however, unit layouts like the ED's trauma rooms, exam rooms, and fast-track room may pose logistical challenges.

 $\checkmark$ 

#### Other

a. Staffing guidelines adopted or published by national nursing professional associations, specialty nursing organizations, and other health professional organizations:

Current State: MVH uses national standards, such as ENA, ACOG, AWOHNN, and AORN, to guide staffing decisions.

• Proposed Change: Continue aligning with evidence-based guidelines but customize to the rural critical access hospital context to address unique challenges like low census and travel nurse reliance. Require the use of Lippincott Advisor and require knowledge of DNV accreditation requirements for acute care hospitals.

b. Availability of other personnel and patient care staff supporting nursing services on the unit;



DOH 346-154

	Unit Inform	nation		
	Additional Care Team Me	mbers		
		Shift Coverage		
Occupation	Day	Evening	Night	Weekend
Labor and Delivery				
CNO	Regular dayshift hours scheduled	as needed	as needed	as needed
OB Nurse Coordinator	Regular dayshift hours scheduled	as needed	as needed	as needed
Quality Director	Regular dayshift hours scheduled	n/a	n/a	n/a
Infection Preventionist	Regular dayshift hours scheduled	n/a	n/a	n/a
Scheduler/Payroll Coordinator	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinical Educator	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinical Informaticist	Regular dayshift hours scheduled	n/a	n/a	n/a
			<u> </u>	
	Unit Inforr		<u> </u>	

 $\checkmark$ 

Activity such as patient admissions, discharges, and transfers

Using data from the 2024 year to date through October: MVH's daily Acute Care (AC) census is an average of approximately seven patients (including inpatient adult, peds, swing bed, L&D, and newborn), with about 56 patient days of observation patients per month; Obstetrics (OB) has performed 203 deliveries to date, which gives an approximate estimate of 240 for the year. The

Factors Considered in the Development of the Unit Staffing Plan (Check all that apply):

Emergency Department (ED) sees an average of 946 patients monthly. MVH uses three licensed nurses (RN and LPNs) with two CNAs per shift - 7A-7P. Admits to ACare typically ortho recovery cases, COPD, CHF, diabetes, and chronic health care issues.

Patients are transferred from the ED to a higher level of care when needed. MVH can stabilize traumas as well as preterm pregnant patients for transfer to a higher level of care. Current State: The average daily census in the Acute Care (AC) unit is seven inpatients and 1-to-two observation patients; Obstetrics (OB) performs approximately 240 deliveries annually, and the Emergency Department (ED) sees about 950 patients monthly. The staffing plan includes dynamic department adjustments based on real-time census

 $\checkmark$ 

Patient acuity level, intensity of care needs, and the type of care to be delivered on each shift

Each nurse can take an assignment of five patients; however, assignments are informally adjusted for acuity. Current State:

Patient assignments are adjusted for acuity, with staff trained and competent across multiple units. Proposed Change: Require defined acuity-based tools to ensure appropriate and safe staff-patient ratios and minimize risks. Proposed Change: Require knowledge of utilization review to understand the proper placement of patients as observation or inpatient to ensure MVH receives proper patient care funding from payers and to reduce payment denials.

When considering the staffing matrix, MVH utilizes national recommendations such as ACOG and AWOHNN for OB and AORN for OR. The emergency department is staffed with two RNs 7a-7p, one ED Tech and one CNA, 11-11 RNs, and one Triage nurse for the Fast Track area. ER has two trauma rooms, five exam rooms, one triage room, and one fast-track exam room. Each nursing

station is centrally located in each area. MVH's daily skill mix is that of a well-versed supervisor in each area and can assist as needed. Specialized OB, OR, and ER nurses are available in these departments. ACnurses have varied skills, from novice nurses to 30-year experienced nurses. Each department is equipped with specialized equipment such as newborn and maternal

stabilization and trauma rooms with equipment such as ventilators, rapid infusers, and ultrasound. We are a Level 4 Trauma

 $\checkmark$ 

Level of experience of nursing and patient care staff

Staff possess varied skill levels and certifications, with additional training required for specialized units like ED and OB. The plan incorporates specialized training and mentorship programs for newer staff to accelerate readiness for high-acuity cases and

leverages tuition assistance and professional development to advance skill sets. MVH nurses must have BLS and ACLS, TNCC and PALS for ED and NRP, and EFM for OB.

.

#### Need for specialized or intensive equipment

Current State: Units are equipped with essential tools, including ventilators, rapid infusers, and newborn/maternal stabilization systems. Proposed Change: Regularly and formally review equipment adequacy and ensure staff proficiency.

 $\checkmark$ 

Architecture and geography of the unit such as placement of patient rooms, treatment areas, nursing stations, medication preparation areas, and equipment

Nursing stations are centrally located for efficiency; however, unit layouts like the ED's trauma rooms, exam rooms, and fast-track room may pose logistical challenges.

 $\checkmark$ 

#### Other

a. Staffing guidelines adopted or published by national nursing professional associations, specialty nursing organizations, and other health professional organizations:

Current State: MVH uses national standards, such as ENA, ACOG, AWOHNN, and AORN, to guide staffing decisions.

• Proposed Change: Continue aligning with evidence-based guidelines but customize to the rural critical access hospital context to address unique challenges like low census and travel nurse reliance. Require the use of Lippincott Advisor and require knowledge of DNV accreditation requirements for acute care hospitals.

b. Availability of other personnel and patient care staff supporting nursing services on the unit;



DOH 346-154

	Unit Inforr	nation		
	Additional Care Team Me	mbers		
		Shift Coverage		
Occupation	Day	Evening	Night	Weekend
Emergency Dept and Surgery				
CNO	Regular dayshift hours scheduled	as needed	as needed	as needed
Quality Director	Regular dayshift hours scheduled	n/a	n/a	n/a
Infection Preventionist	Regular dayshift hours scheduled	n/a	n/a	n/a
Scheduler/Payroll Coordinator	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinical Educator	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinical Informaticist	Regular dayshift hours scheduled	n/a	n/a	n/a
	Unit Inform	nation		

Factors Considered in the Development of the Unit Staffing Plan (Check all that apply):

 $\checkmark$ 

Activity such as patient admissions, discharges, and transfers

Using data from the 2024 year to date through October: MVH's daily Acute Care (AC) census is an average of approximately seven patients (including inpatient adult, peds, swing bed, L&D, and newborn), with about 56 patient days of observation patients per month; Obstetrics (OB) has performed 203 deliveries to date, which gives an approximate estimate of 240 for the year. The

Emergency Department (ED) sees an average of 946 patients monthly. MVH uses three licensed nurses (RN and LPNs) with two CNAs per shift - 7A-7P. Admits to ACare typically ortho recovery cases, COPD, CHF, diabetes, and chronic health care issues.

Patients are transferred from the ED to a higher level of care when needed. MVH can stabilize traumas as well as preterm pregnant patients for transfer to a higher level of care. Current State: The average daily census in the Acute Care (AC) unit is seven inpatients and 1-to-two observation patients; Obstetrics (OB) performs approximately 240 deliveries annually, and the Emergency Department (ED) sees about 950 patients monthly. The staffing plan includes dynamic department adjustments based on real-time census

 $\overline{}$ 

Patient acuity level, intensity of care needs, and the type of care to be delivered on each shift

Skill mix

Each nurse can take an assignment of five patients; however, assignments are informally adjusted for acuity. Current State: Patient assignments are adjusted for acuity, with staff trained and competent across multiple units. Proposed Change: Require defined acuity-based tools to

ensure appropriate and safe staff-patient ratios and minimize risks. Proposed Change: Require knowledge of utilization review to understand the proper placement of patients as observation or inpatient to ensure MVH receives proper patient care funding from payers and to reduce payment denials.

When considering the staffing matrix, MVH utilizes national recommendations such as ACOG and AWOHNN for OB and AORN for OR. The emergency department is staffed with two RNs 7a-7p, one ED Tech and one CNA, 11-11 RNs, and one Triage nurse for the Fast Track area. ER has two trauma rooms, five exam rooms, one triage room, and one fast-track exam room. Each nursing

station is centrally located in each area. MVH's daily skill mix is that of a well-versed supervisor in each area and can assist as needed. Specialized OB, OR, and ER nurses are available in these departments. ACnurses have varied skills, from novice nurses to 30-year experienced nurses. Each department is equipped with specialized equipment such as newborn and maternal

stabilization and trauma rooms with equipment such as ventilators, rapid infusers, and ultrasound. We are a Level 4 Trauma

 $\checkmark$ 

Level of experience of nursing and patient care staff

Staff possess varied skill levels and certifications, with additional training required for specialized units like ED and OB. The plan incorporates specialized training and mentorship programs for newer staff to accelerate readiness for high-acuity cases and

leverages tuition assistance and professional development to advance skill sets. MVH nurses must have BLS and ACLS, TNCC and PALS for ED and NRP, and EFM for OB.

#### Need for specialized or intensive equipment

Current State: Units are equipped with essential tools, including ventilators, rapid infusers, and newborn/maternal stabilization systems. Proposed Change: Regularly and formally review equipment adequacy and ensure staff proficiency.

 $\checkmark$ 

Architecture and geography of the unit such as placement of patient rooms, treatment areas, nursing stations, medication

#### preparation areas, and equipment

Nursing stations are centrally located for efficiency; however, unit layouts like the ED's trauma rooms, exam rooms, and fast-track room may pose logistical challenges.

 $\checkmark$ 

#### Other

a. Staffing guidelines adopted or published by national nursing professional associations, specialty nursing organizations, and other health professional organizations:

Current State: MVH uses national standards, such as ENA, ACOG, AWOHNN, and AORN, to guide staffing decisions.

• Proposed Change: Continue aligning with evidence-based guidelines but customize to the rural critical access hospital context to address unique challenges like low census and travel nurse reliance. Require the use of Lippincott Advisor and require knowledge of DNV accreditation requirements for acute care hospitals.

b. Availability of other personnel and patient care staff supporting nursing services on the unit;



DOH 346-154

Unit Information				
	Additional Care Team Men	nbers		
Occupation	Shift Coverage			
	Day	Evening	Night	Weekend
Clinic				
COO	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinic Nursing Manager (RN)	Regular dayshift hours scheduled	n/a	n/a	n/a
Clinic Adminstrative Manager	Regular dayshift hours scheduled	n/a	n/a	n/a
Population Health Nurse (RN)	Regular dayshift hours scheduled	n/a	n/a	n/a
Triage Nurse (RN)	Regular dayshift hours scheduled	n/a	n/a	n/a
Medical Assistants	Regular dayshift hours scheduled	n/a	n/a	n/a
	as needed for number of providers			
	Unit Inform	ation		

Factors Considered in the Development of the Unit Staffing Plan (Check all that apply):

 $\checkmark$ 

Activity such as patient admissions, discharges, and transfers

Using data from the 2024 year to date through October: MVH's daily Acute Care (AC) census is an average of approximately seven patients (including inpatient adult, peds, swing bed, L&D, and newborn), with about 56 patient days of observation patients per month; Obstetrics (OB) has performed 203 deliveries to date, which gives an approximate estimate of 240 for the year. The

Emergency Department (ED) sees an average of 946 patients monthly. MVH uses three licensed nurses (RN and LPNs) with two CNAs per shift - 7A-7P. Admits to ACare typically ortho recovery cases, COPD, CHF, diabetes, and chronic health care issues.

Patients are transferred from the ED to a higher level of care when needed. MVH can stabilize traumas as well as preterm pregnant patients for transfer to a higher level of care. Current State: The average daily census in the Acute Care (AC) unit is seven inpatients and 1-to-two observation patients; Obstetrics (OB) performs approximately 240 deliveries annually, and the Emergency Department (ED) sees about 950 patients monthly. The staffing plan includes dynamic department adjustments based on real-time census

 $\checkmark$ 

Patient acuity level, intensity of care needs, and the type of care to be delivered on each shift

Skill mix

Each nurse can take an assignment of five patients; however, assignments are informally adjusted for acuity. Current State:

Patient assignments are adjusted for acuity, with staff trained and competent across multiple units. Proposed Change: Require defined acuity-based tools to ensure appropriate and safe staff-patient ratios and minimize risks. Proposed Change: Require knowledge of utilization review to understand the proper placement of patients as observation or inpatient to ensure MVH receives proper patient care funding from payers and to reduce payment denials. Clinic visits are all ambulatory, outpatient acuity levels.

When considering the staffing matrix, MVH utilizes national recommendations such as ACOG and AWOHNN for OB and AORN for OR. The emergency department is staffed with two RNs 7a-7p, one ED Tech and one CNA, 11-11 RNs, and one Triage nurse for the Fast Track area. ER has two trauma rooms, five exam rooms, one triage room, and one fast-track exam room. Each nursing

station is centrally located in each area. MVH's daily skill mix is that of a well-versed supervisor in each area and can assist as needed. Specialized OB, OR, and ER nurses are available in these departments. ACnurses have varied skills, from novice nurses to 30-year experienced nurses. Each department is equipped with specialized equipment such as newborn and maternal

stabilization and trauma rooms with equipment such as ventilators, rapid infusers, and ultrasound. We are a Level 4 Trauma

 $\checkmark$ 

Level of experience of nursing and patient care staff

Staff possess varied skill levels and certifications, with additional training required for specialized units like ED and OB. The plan incorporates specialized training and mentorship programs for newer staff to accelerate readiness for high-acuity cases and

leverages tuition assistance and professional development to advance skill sets. MVHCnurses must have BLS and ACLS, TNCC and PALS for ED and NRP, and EFM for OB.

#### Need for specialized or intensive equipment

Current State: Units are equipped with essential tools, including ventilators, rapid infusers, and newborn/maternal stabilization systems. Proposed Change: Regularly and formally review equipment adequacy and ensure staff proficiency.

 $\checkmark$ 

Architecture and geography of the unit such as placement of patient rooms, treatment areas, nursing stations, medication

#### preparation areas, and equipment

Hospital Nursing stations are centrally located for efficiency; however, unit layouts like the ED's trauma rooms, exam rooms, and fast-track room may pose logistical challenges. Clinic nurses are located in the administrative hallway, but have patient care

rooms when performing triage or nursing services. MAs have desks located near their providers and patient rooms.

 $\checkmark$ 

#### Other

a. Staffing guidelines adopted or published by national nursing professional associations, specialty nursing organizations, and other health professional organizations:

Current State: MVH uses national standards, such as ENA, ACOG, AWOHNN, and AORN, to guide staffing decisions.

• Proposed Change: Continue aligning with evidence-based guidelines but customize to the rural critical access hospital context to address unique challenges like low census and travel nurse reliance. Require the use of Lippincott Advisor and require knowledge of DNV accreditation requirements for acute care hospitals.

b. Availability of other personnel and patient care staff supporting nursing services on the unit;