



OKANOGAN COUNTY PUBLIC HOSPITAL DISTRICT NO. 3  
BOARD OF COMMISSIONERS  
d/b/a Mid-Valley Hospital  
August 22, 2017

PRESENT:

Gary Oestreich, Chairman  
Jerry Bowes, Vice-Chairman

Brent Yusi, Commissioner  
Yusuf Quidwai, Commissioner

STAFF:

Alan Fisher, Administrator  
Megan Barton, Executive Assistant (scribe)  
Holly Stanley, CFO

Becky Corson, Clinic Administrator  
Randy Coffell, HR Director  
Dr. Emily Miller, Chief of Staff

REGRETS: Evon LaGrou, Secretary; Rebecca Christoph, DPCS

GUESTS: Gwen Cox, Qualis Health Care; Traci Miller, RN, MVC Care Coordinator; Dr. Christine Jaquish, MVC; Dr. Jules Sleiman, MVC

- I) CALL TO ORDER: 5:30 p.m. by Chairman Oestreich in Room C/D of the Family Medical Building.
- A) Acceptance/Changes to the Agenda:
  - B) Approval of Minutes of July 25, 2017 Board Meeting:
    - i) Commissioner Bowes moved to approve the minutes from July 25, 2017. Commissioner Yusi seconded. Commissioner Quidwai requested all future minutes record all discussions and not be summarized from this point on. No further discussion. Motion passed unanimously.
  - C) Approval of Minutes of August 8, 2017 Board Meeting:
    - i) Commissioner Quidwai moved to approve the minutes from August 8, 2017. Commissioner Yusi seconded, and the motion passed unanimously.
- II) CONSENT AGENDA:
- A) Commissioner Quidwai moved to approve the consent agenda. Commissioner Yusi seconded. No discussion, motion passed unanimously.
- III) COMMISSIONER COMMITTEE/LIAISON REPORTS:
- A) Finance: Commissioner Quidwai reviewed the recent meeting. Removing the depreciation from the finances for the month shows a break even. (Dr. Miller joined at 5:31p) Commissioner Bowes asked for information about the 340B program. Ms. Stanley noted we contract with three area pharmacies to fill the scripts to save money for patients. 340b drugs are expensed differently than other medications. This month showed a net savings of \$113,000 from the 340B program. (Dr. Sleiman and Dr. Jaquish joined at 5:33)



IV) Mr. Fisher provided information on the recent State survey resulting from the suicide in the ED. A new position for a quality-focused person is being proposed. Currently the quality and process improvement is spread out between all of the directors but this proposal is to hire one person to manage all quality requirements for the hospital and maintain all process improvements activities.

A) Quality is a big indicator as is process improvement. Commissioner Quidwai said the person should report directly to the CEO. Commissioner Oestreich said the board used to have a directive to add FTEs they should approve them. Mr. Fisher stated he wanted to bring it up because it is a cost increase to the hospital. Commissioner Bowes asked how this would impact cost savings. Mr. Fisher responded that we will be able to save money in several areas in the next few months which will offset the costs.

i) **Commissioner Bowes moved to approve the Quality Assurance and Performance Improvement Director FTE. Commissioner Yusi seconded. No further discussion, motion passed unanimously.**

V) MED STAFF REPORT (added by Commissioner Oestreich) Dr. Miller introduced herself to Drs. Jaquish and Sleiman and asked to make arrangements to meet with them. She noted the hospitalist physicians have requested to meet with Mr. Fisher one-on-one to discuss the hospitalist program. Ms. Barton to assist in scheduling.

VI) Commissioner Liaison Reports:

A) Facilities/Equipment: Commissioner Yusi reported on his recent tour of the facility changes. Freezers have been installed. A few issues around accessing the freezers which is expected to be resolved soon. He further stated everything is going well. Commissioners asked for an update on the bathroom project in acute care. Ms. Stanley reported the shower rooms are occupied and they were approved. Commissioner Yusi mentioned that a third bathroom was shown to him and asked for an update on it. Ms. Stanley said it was put on hold.

B) Internal Relations: Commissioner Oestreich reviewed the meeting from August 9<sup>th</sup> citing the committee was appreciative of the packet being sent in advance of the meeting to be prepared. three policies were submitted, patient status policy submitted by HIM was approved, and a policy on transfusions submitted by Lab was approved. Therapy submitted one policy that was reviewed and discussed. No forms were submitted for approval. Next meeting is September 13<sup>th</sup>.

C) External Relations: Has not met. Next meeting is September 5<sup>th</sup> at 2:00.

D) Executive: Did not meet.

VII) ADMINISTRATOR REPORT:

VIII) CLINIC REPORT: Ms. Corson introduced Drs. Sleiman and Jaquish to the board.

A) Traci Miller, RN, Transitional Care Management – Traci, Mr. Fisher, Ms. Corson, Ms. Christoph, and Erin Andreas, RN, met to work out details of the transitional care management. Ms. Miller visits the hospital and conducts morning reports on inpatients and visits them each morning, provides her business card to the patient. She stated that meeting them before discharge should reduce negative outcomes by getting them engaged in their health care post discharge.

B) Ms. Corson reported that she moved providers' offices in the family practice setting. The family practice team is all in one corridor. Dolores Dolgner is occupying the same office as Gayle Grubich. Greg Fisk is in Dolores' old office in the orthopedic suite. He will be moving into



orthopedics full time. Gwen Cox, Qualis Health, will work with the clinic on work flow design. Each staff member is completing an operations manual for their positions. This will allow for them to develop more affective workflows and standardization.

- C) Gwen Cox, Qualis Health Care - reviewed a presentation. Ms. Cox works with Chelan, Douglas, and Okanogan Counties as a Practice Coach for North Central Region helping them on practice transformation. She noted that while FQHCs have a patient-centered focus they are limited and only get about 10 minutes per patient with the provider they are paid using the fee-for-service model. She added using evidence based care is more effective and efficient. Patient-centered primary care collaborative works with the American Academy of Family Practice (AAFP) to review studies and outcomes. The goal is to prepare and transform the workplace to be more efficient.

She plans to complete a patient-centered medical home assessment to evaluate our clinic and providers are at in the change, but not rate it as a pass or fail. Once completed, she will develop an action plan to move forward in preparation for the value-based care. The clinic is well on its way with Traci managing population health and the clinic shifting towards a team-based model and bringing joy back to the workplace. Her services are free. Network with peers and talk to other each other. Mr. Fisher noted the hospital is working with WRAHP to tie quality with encounter rates and looking at emergency room efficiencies as well as defining what a population area looks like. A meeting with County Commissioners and ACH is planned to discuss fast tracking this to 2018. We were the only hospital present at the recent meeting.

- i) Ms. Cox noted there are two mandatory projects the whole state is required to begin including integrated behavioral health with primary care and transitional care. ACH will have funds available for these projects. \$44-55 million dollars will be allotted to the North Central region over the course of 5 years to get these projects started, help practices change, and at the end of 5 years they expect this to be sustainable.

IX) OLD BUSINESS: None.

X) NEW BUSINESS:

- A) Personnel Report - Mr. Fisher said discussion is planned about hosting a job fair on site. Commissioner Oestreich mentioned Wenatchee Valley College is hosting a 4-year degree program in Omak.
- B) Resolution 584 - Cancellation of Warrants
- i) **Commissioner Quidwai moved to approve Resolution 584 - Cancellation of Warrants. Commissioner Yusi seconded, and the motion passed unanimously.**

VIII) COMMENTS/ANNOUNCEMENTS:

- A. Next regularly scheduled Board Meeting: September 12, 2017
- B. Omak-Okanogan Rotarians are hosting a Steak Night and auction to benefit Mid Valley Hospital Foundation on September 13<sup>th</sup> 5:30-7:30. It was noted that the last time the Rotary hosted a benefit for the Foundation it was not well supported by hospital. Commissioners and staff are encouraged to attend in support. Money raised will fund scholarships for local's interested in health care careers, current hospital staff wishing to further their education in health care, and more.

IX) Adjourn: **Commissioner Bowes moved to adjourn the meeting. Commissioner Quidwai seconded, and the motion passed unanimously.** The meeting was adjourned at 6:18 p.m.



Gary H. Ostrowsky, MD  
Chairperson

Commissioner

Jerald L. Bowes  
Vice Chairperson

Brent G. Fure  
Commissioner

Commissioner